Unite against COVID-19
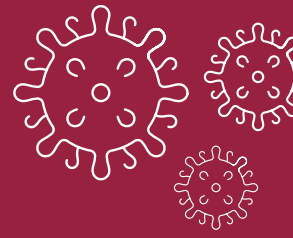
Getting Help and Support

Support with tenancy issues

The Residential Rental Hub
For information about changes to renting during COVID-19.

🖥 https://www.covid19.qld.gov.au/the-hub

Queensland Statewide Tenant Advice and Referral Service (QSTARS)
Free help and advice for tenants.

📞 Phone 1300 744 263

Residential Tenancies Authority (RTA) hotline

📞 1300 366 311 from 8.30am to 5pm, Monday to Friday.

Housing Assistance

Homelessness Hotline

📞 Phone: 1800 474 753

The Queensland Government's Housing Service Centres
Help with accessing and keeping housing.

🖥 https://www.qld.gov.au/housing/public-community-housing/housing-service-centre

Mental health support

A list of mental health services can be found here:

🖥 https://www.qld.gov.au/health/mental-health/help-lines/services

QDN
QUEENSLANDERS WITH DISABILITY NETWORK
NOTHING ABOUT US WITHOUT US

Queensland
Government

Individual Advocacy Supports

The Combined Advocacy Groups of Queensland
Twelve free individual advocacy services in Queensland.

🖥 https://www.advocacymatters.org/

Aged and Disability Advocacy Australia Ltd

📞 1800 818 338 (Freecall), or (07) 3637 6000

🖥 www.adaaustralia.com.au

Australian Government income support
The Australian Government is giving financial support to people during COVID-19.

🖥 https://www.servicesaustralia.gov.au/individuals/subjects/payments-and-services-during-coronavirus-covid-19

Local Council
Many local councils in Queensland are helping people impacted by COVID-19 who live in their area.

Talk to your local council about what might be available.

🖥 https://www.getready.qld.gov.au/find-your-local-council

For people who need to access interpreting services:

📞	Telephone and Interpreting Service **131 450**
📞	Voice Relay number **1300 555 727**
📞	Teletypewriter (TTY) number **133 677**
📞	SMS relay number **0423 677 767**
📞	Speak and listen users **1300 555 727** then ask for **1800 800 110**