

Queensland Community Care Program

Department of Communities, Disability Services and Seniors

Important Message for Service Users

The National Disability Insurance Scheme (NDIS) is now available across Queensland.

As a result, from 1 July 2019 the current Queensland Community Care Program will be replaced by the Queensland Community Support Scheme.

Many people have moved to the NDIS, but others may be experiencing delays.

For this reason, the Department of Communities, Disability and Seniors will ensure existing Queensland Community Care clients at 30 June 2019 will continue to receive their service under the new Queensland Community Support Scheme.

If you are eligible for the NDIS in the future, you will transition to the national scheme at that time.

Existing Queensland Community Care Program service users do not need to test their eligibility with the NDIS to transition to the new Queensland Community Support Scheme.

If you are a current service user and experiencing difficulty or concern about moving from the Queensland Community Care Program to the new scheme, or the NDIS, for advice and support please contact Queenslanders with Disability Network (QDN) on Ph: 1300 363 783 or (07) 3252 8566. If you are eligible for the NDIS, you can make an access request to the NDIS at a future point. QDN will be available until 30 September 2019 to assist a limited number of people with this access process.