



NDIS worker screening

- New arrangements started on 1 February 2021
- Expanded scope of screening – includes mandatory and optional screening
- Stronger safeguards for people with disability
- Streamlined systems and processes
- National NDIS clearances are portable across Australia



NDIS worker screening

- Stronger safeguards:
 - online ID check
 - ‘no card, no start’ approach
 - more offences disqualify a person
 - test: whether person poses an unacceptable risk of harm to people with disability
 - ongoing national monitoring of NDIS worker screening applicants and clearance holders



NDIS worker screening

- Streamlined systems
 - online application system
 - NDIS clearances valid for 5 years instead of 3 years
 - checks portable across Australia
 - integration with NDIS Worker Screening Database



NDIS worker screening

- NDIS Commission responsible for NDIS providers
- NDIS Commission owns the NDIS Worker Screening Database (NWSD)
- Qld government responsible for screening workers
- Qld government owns the new Worker Portal – access from our new website



New worker screening website

- <https://workerscreening.communities.qld.gov.au>
- Apply online for a disability worker screening clearance or combined disability worker screening clearance and a Blue Card via the website
- Information available for:
 - Workers
 - Employers
 - Self-managed participants
 - Sole traders
- Fact sheets and manual forms available on the Resources page of the website.



Self-managed and plan-managed participants

- If you want your workers screened you can request access to NDIS Worker Screening Database (NWSD)
- When the NDIS Commission gives you access, you will get a SMP ID number – you can give this ID number to your workers if you want them screened
- Then ask your worker to apply for a NDIS Worker Screening Clearance through our portal
- They will select you as their employer using your SMP ID number



Self-managed and plan-managed participants

- Workers can apply online on the Worker Screening website
- If they can't apply online, we can help
- You will get an email from the NDIS Commission when worker has submitted application
- You have 30 days to log in to NSWWD and verify the worker's application
- Their clearance to work cannot be processed until you verify them
- When outcome is available, you will get another email from the NDIS Commission



Cost of worker screening

- NDIS Worker Screening Clearance (paid workers) - \$117
- NDIS Worker Screening Clearance (volunteers) - free
- NDIS Worker Screening and WWCC Blue Card (paid workers) - \$127
- NDIS Worker Screening (volunteer workers) and WWCC Blue Card (paid workers) - \$10



Help available

- Worker screening website: <https://workerscreening.communities.qld.gov.au/>
- Worker portal user guide available
- Contact us by phone - 1800 183 690
- Persons with a hearing impairment - SMS: 0423 677 767; TTY: 133 677
- Speak and listen: 1300 555 727
- Internet relay: internet-relay.nrscall.gov.au
- Video relay: relayservice.gov.au
- Email: workerscreening@communities.qld.gov.au